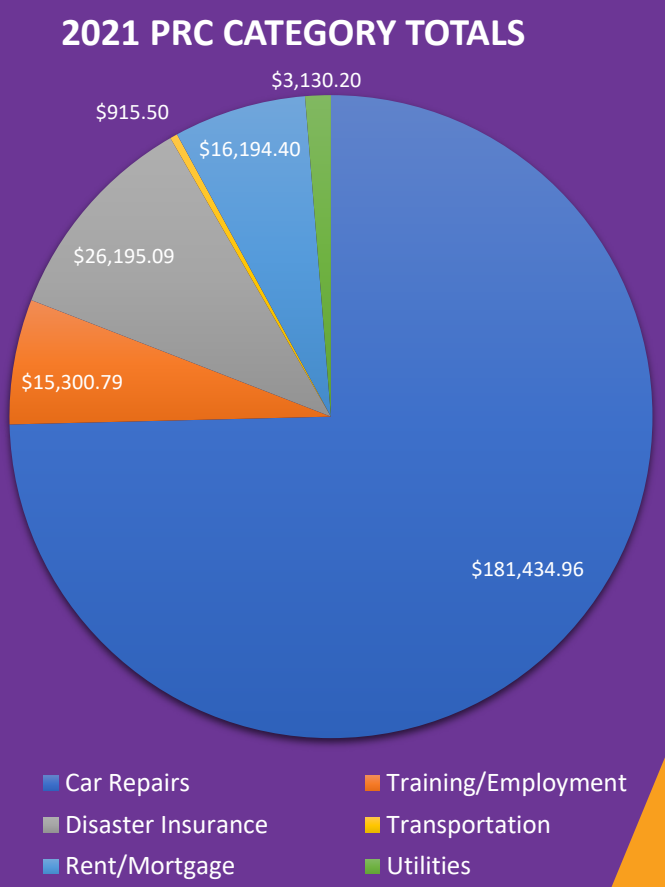


Medical Transportation

The Non-Emergency Transportation (NET) program is designed to assist ambulatory clients with the cost of gasoline for trips to medical appointments. The NET program issued Medicaid gas vouchers to 22 people per month in 2021 with a total annual cost of \$134,144.13. Title XX funds (a separate funding source) were used to help people with medical transportation who did not qualify for Medicaid. Dialysis patients using end of life care were usually the recipients of Title XX gasoline vouchers. In 2021, 2 people were served via Title XX Transportation with a total cost of \$17,310.89.

Prevention | Retention | Contingency (PRC)



PRC BREAKDOWN 2021
 Within the Social Service Department is the PRC program. Much needed / short term assistance such as: car repair, utility shut off prevention, utility deposit, and rent / deposit assistance are all part of the PRC safety net program.

Social Services

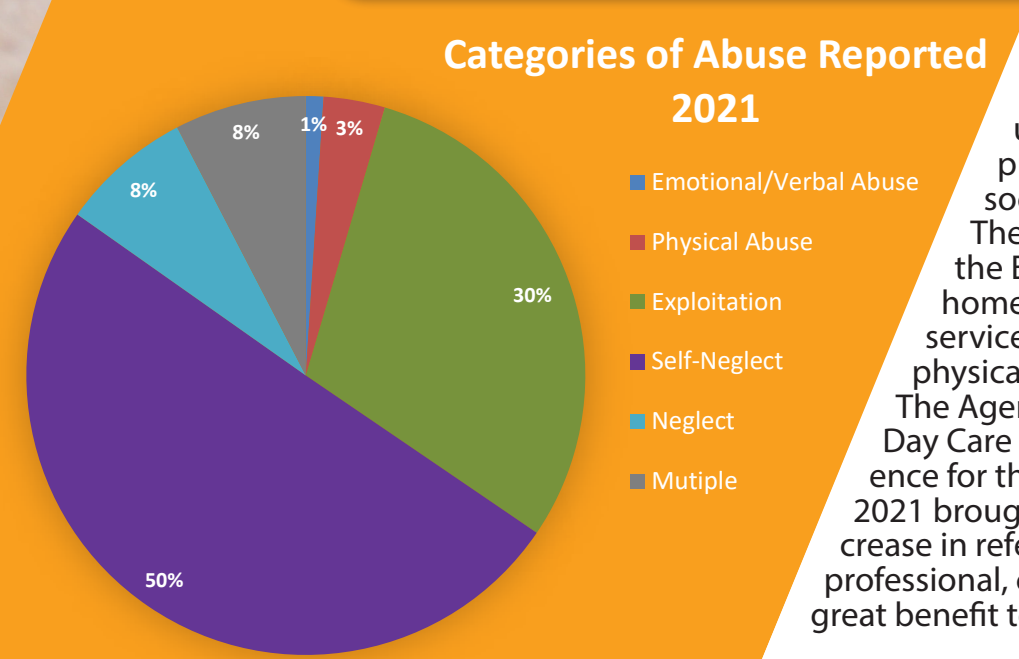
Title XX

PROVIDER	DOLLAR AMOUNT	PROGRAM DESCRIPTION
GILCREST WELLNESS CENTER	\$64,099.50	ADULT DAY CARE FOR ELDERLY / DISABLED TXX TRANSPORTATION
ONE EIGHTY (aka STEPS / CADET and JULIA'S PLACE)	\$173,768.67	DRUG/ALCOHOL ABUSE COUNSELING/EMERGENCY SHELTER FOR VICTIMS OF ABUSE
ANAZAO COMMUNITY PARTNERS	\$54,196.74	SUBSTANCE ABUSE COUNSELING/AT RISK YOUTH
EASTER SEALS OF NORTHERN OHIO	\$10,434.74	HOME BASED SENIOR CARE
CATHOLIC CHARITIES	\$9,347.47	VULNERABLE YOUTH
COMMUNITY ACTION	\$11,242.22	GETTING AHEAD PROGRAM
COUNSELING CENTER OF WAYNE AND HOLMES COUNTY	\$35,783.66	VULNERABLE YOUTH
ENCOMPASS	\$59,089.40	VULNERABLE YOUTH
THE VILLAGE NETWORK	\$211,891.21	VULNERABLE YOUTH
VANTAGE Aging	\$410.00	HOME BASED SENIOR CARE
VIOLA STARTZMAN	\$25,000.00	MEDICAL
TOTAL	\$655,263.61	

Child Care

498 Utilized publicly funded childcare
6 In-Home Providers
17 Childcare Centers
\$1,638,713.89 in Child Care benefits expended in 2021

Adult Protective Services (APS)



During the pandemic APS staff continued to conduct home visits to ensure the safety of the elderly population. The visits were done with the proper PPE equipment and maintaining social distance. The Agency continued its contract with the Easter Seal organization to provide home care and comfort to APS clients. These services included: counseling, emotional and physical support and other pertinent services. The Agency also contracts with Gilcrest Adult Day Care Center to provide a rewarding experience for the elderly population. 2021 brought 260 APS referrals. APS saw an increase in referrals regarding exploitation. Timely, professional, caring response to these referrals was a great benefit to all APS clients.

Income Maintenance

Food | Medical | Cash

3,155 SNAP/TANF Applications Processed

2,883 SNAP/TANF Renewals Processed

9,524 SNAP Individuals

343 TANF Individuals

14,033 Customer Service Calls

26,624 Medicaid Individuals

10,970 Medicaid Application/Renewals Processed

Benefit Recovery

Number of IVES alerts received: **114,890**
619 investigations received
 Sustained investigations **145**
36 Food Assistance IPV's
 Totaling **\$135,677** in overpayment claims

FRAUD COSTS ALL OF US
 Report suspected fraud at JFS.Ohio.gov/Fraud

Overpayments Collected
 Ohio Works First - \$11,046.12
 Food Assistance - \$217,869.42
 Medicaid - \$22,474.53
Total Program Collections
\$251,390.07

2021 Agency Staff

0-5 YEARS

Amber Abi El Hessen	Kristen Mairs
Kathy Alaura	Brittney Martin
Josh Armstrong	Robert McDonald
Tresa Backus	Heather McKay
Kaylee Becker	Ashley McQuate
Robyn Cox	Michele Miller
Alecia Dria	Tamara Parr
Sarah Fairchild	John Parsons
Lisa Gunnels	Corey Rehm
Gregory Hall	Chelsea Schnell
Julia Heifner	Laura Spreng
Veronica King	Angela Stewart
Jourdan Krajcik	Ashley Thompson
Ashely Long	Amy Welty

6-10 YEARS

Danielle Bolling	Russell Nowell
Crystal Brown	Mickey Seiler
Carrie Corp	Amy Stanley
Mallorie Crank	Dawn Streit
Jennifer Garrison	Lisa Todaro
Jeremy Howerter	Aaron Vizzo
Jennifer Karger	Merci Williams
Danielle Krimaschewicz	Trista Woodruff
Darlene Lint	

11-15 YEARS

April George	Richard Owens
Lori Jones	Stacey Tanner
Brenda Norris	Sherry Vitallo

16-20 YEARS

Lora Bowman	Tammy Mallett
Andrea Ickes	Amy Marti
Amy Kota	Kelly Moorhead

20 + YEARS

Karen Baumgartner	Becky Nowell
Jim Dilgard	Jackie Piatt
Jennifer Kearns	



Wayne County

A proud partner of the American Job Center network



Job-Seeker Services:

Job-seekers may access Resource Center to job search on OhioMeans-Jobs.com.

Career specialists assist with creating professional resume and help guide you to available in-demand careers and training.

21 Veterans

630 Job-Seekers

1,616

Services Provided

OhioMeansJobs-Wayne County partners with 17 organizations to provide valuable services to job-seekers and businesses.

Business Services

Made available through the investment of your tax dollars

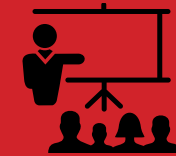
- Increase productivity and competitiveness through on-the-job training or incumbent worker training

- Gain the competitive advantage and start saving valuable time and money by working directly with OhioMeansJobs Wayne County for posting career openings and resume matching on OhioMeanJobs.com

- Rapid re-employment services are available for your impacted workforce, which will save you money in unemployment costs.

OhioMeansJobs-Wayne County is here for you!

146 OWF



Individuals Served

496 ABAWD



198 CCMEP

Work Experience Programs

OhioMeansJobs Wayne County, in partnership with Goodwill Industries of Wayne and Holmes Counties, provides valuable work experience to individuals in receipt of food (Able Bodied Adults without Dependents - ABAWD) or cash assistance (Ohio Works First - OWF). For the Comprehensive Case Management & Employment Program (CCMEP) we continued to expand our program in 2021 to assist more youth and young adults ages 14-24 with their education and employment goals.

2021 Annual Report

From the Director

The phrase "new normal" became common place in 2021. For many the new normal meant wearing a mask in public. Several lined up for their COVID shot and boosters as their new normal. For the service team of the Wayne County Department of Job and Family Services, it meant continuing a high level of service through virtual contact and safe in-person protocols.

This 2021 Annual Report has a new look that also will become the new normal. There are more graphics and less narrative. However, you will still learn about the services the Department offers.

The Wayne County Department of Job and Family Services team does its best to assist vulnerable people in crisis. You may be surprised to discover how much help the team provides.

-Richard A. Owens

County Commissioners

Ron Amstutz
Rebecca S. Foster
Sue A. Smail

SERVICES PROVIDED

- Cash Assistance
- Medical Coverage
- Food Assistance
- Job Placement
- Education & Training
- Child Care
- Medical Transportation
- Shelter/Utility Assistance



MISSION STATEMENT

To help improve and enrich the lives of those we touch by providing financial, social, and educational services; to empower, encourage, and assist in every opportunity for self-sufficiency, respect, and independence.

Visit [OhioMeansJobs.com/Wayne](https://www.ohioMeansJobs.com/Wayne) to learn more
Hours are Monday-Friday 7:30-a.m. to 4:00 p.m.
Phone (330)264-5060 or 877-656-5060

Follow us on social media:



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Wooster, OH 44691



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www.waynecountydjfs.com



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